

THE ULTIMATE SOLUTION FOR SUSTAINABLE GROWTH



(English Translation)

Business Continuity Management Policy
WHA Utilities and Power Company Limited

WHA Utilities and Power Company Limited (the “Company”) and its subsidiaries including associates, affiliates, and related companies (the “Group”) realizes the importance of preparing for potential crises arising from various circumstances or incidents that may occur and cause the Group’s operations and business interruption. To ensure that the Group is resilient and capable of responding to crises, mitigating impacts, recovering to normal conditions, and responding and safeguarding the interests of stakeholders, reputation, image, and value-creating activities while adhering to all applicable laws, rules, and regulations, the Company has established Business Continuity Management (BCM) policy as a guideline for business continuity management as follows:

1. The Risk Management Committee is responsible for formulating policies and guidelines for Business Continuity Management, approving criteria for risk assessment, business impact analysis, and the analysis and identification of critical business functions, as well as overseeing the operation and process of Business Continuity Management including its efficiency and effectiveness of Business Continuity Management on a regular basis.
2. The Company has conducted a review of Business Continuity Management covering the identification of risk assessments, business impact analysis, and analysis and identification of critical business functions to ensure accuracy, completeness, and relevance at least once a year, or when significant changes occur, ensuring the effective use of data in the event of an emergency or crisis that disrupts operations.
3. The Company has a written Business Continuity Plan (BCP) that clearly specify operating procedures, responsible persons, methods, and communication channels both inside and outside the Company, resources required for operations, and preparations for an alternate site as appropriate to the incident.
4. The Company has conducted a Business Continuity Plan (BCP) test to ensure understanding of roles and responsibilities, as well as to strengthen awareness of Business Continuity Management for executives, employees, and relevant staff related employees on a regular basis at least once a year.

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5. The Company monitors and reviews the Business Continuity Management and periodically assesses the implementation of Business Continuity Management to ensure that the Business Continuity Management system is appropriately developed, updated, and ready for use in the event of a crisis.
6. The Company will communicate the Business Continuity Management policy to executives, staff, employees, and other stakeholders to ensure their adherence and compliance, including overseeing the Business Continuity Management process across all functional areas to ensure its effectiveness. The Company also enhances and develops the knowledge and capabilities of personnel to ensure their efficient adherence to the Business Continuity Plan.

This policy applies to all departments in the Group to ensure alignment in performance and achievement of the Business Continuity Management as outlined. A review of the policy is required when there are significant changes.

This Business Continuity Management Policy has been considered and endorsed by the Risk Management Committee in its meeting No. 4/2024, held on October 31, 2024 and approved by the Board of Directors at the Board of Directors Meeting No. 7/2024, held on November 8, 2024. This risk management policy is effective from 9 November 2024 onwards.

- Jareeporn Jarukornsakul -

(Ms. Jareeporn Jarukornsakul)

Chairman of the Board of Directors

WHA Utilities & Power Public Company Limited

